



ANTHONY
PLUMBING · HEATING
COOLING · ELECTRIC

Technicians You Can TRUST
With Your House Keys!®

Guide to Benefits

ASAP

ANTHONY · SERVICE · AGREEMENT · PROGRAM

Welcome to your A.S.A.P. Membership

ASAP

ANTHONY • SERVICE • AGREEMENT • PROGRAM



Thank You

for choosing Anthony Plumbing, Heating, Cooling & Electric as your home comfort provider.

Our telephone number is easy to remember.

Call A-N-T-H-O-N-Y
268-4669 (913) or (816)
AnthonyPHCE.com



“5 P’s” Promise to A.S.A.P. Members

Priority Service:

As an A.S.A.P. member, we guarantee arrival at your door the same day for emergency repairs.

Preventative Maintenance:

The A.S.A.P. program provides scheduling reminders, validates manufacturer warranties and ensures your system continues to operate at peak performance.

Price Savings:

Members receive savings of up to 10% on parts, repairs and service.

Purchase Guarantee:

Full 12-year parts and labor warranty and a 2-year 100% money-back satisfaction guarantee available with an Anthony PHCE system installation.

People:

The Anthony PHCE team of professional men and women understand what it takes to keep our customers comfortable and happy.

Inside this guide you will find more about the A.S.A.P. options, valuable benefits and our exclusive guarantees.

Sincerely,



Steve Burbridge
Customer Expert





Member Warranties

We're committed to providing you the best service and peace of mind.

Exclusive Two-Year 100% Money-Back Guarantee

We guarantee the system we have installed will perform as we have stated in writing. If your system does not heat or cool your home to your satisfaction, we will remove it and return 100% of your investment. (We only ask that you provide us a chance to inspect and adjust it to your satisfaction.)

12-Year Parts & Labor Warranty Available on New Systems

With our 12-year parts and labor warranty, we guarantee no repair costs on new systems installed by Anthony Plumbing, Heating, Cooling & Electric for up to 12 years as long as your A.S.A.P. membership has been continuous.

2-Year Parts & Labor Warranty on all repairs to Non-Anthony Plumbing, Heating, Cooling & Electric Systems




Best in the Business

A.S.A.P. members are served by the best in the business. It's no wonder we're called *"The Technicians You Can TRUST With Your House Keys!"*[®]

Anthony Plumbing, Heating, Cooling & Electric and its top-rated technicians are Google Guaranteed, have an A+ Rating with the Better Business Bureau, and have been awarded the Angie's List Super Service Award annually for more than a decade.

Our drug-tested and background-checked technicians and plumbers receive over 100 hours of continuing education every year and are trained through our exclusive Anthony University training program.



You will receive a pre-appointment email and/or text with your technician's photo and credentials, so you will know ahead of time who to expect, and they always arrive wearing an identifying photo ID badge.



Member Benefits

Every A.S.A.P. member receives:

- ★ 17-Task Heating Tune-Up, including accessories
- ★ 16-Task Cooling Tune-Up, including accessories
- ★ Whole-Home Plumbing Inspection, including 10-Task Water Heater Tune-Up
- ★ Whole-Home Electric Inspection
- ★ Priority Service Scheduling
- ★ 100% Satisfaction Guarantee
- ★ Same-Day Emergency Service
- ★ No Overtime Charges On Service Fees
- ★ No Overtime Charges On Repairs
- ★ Discounted Parts and Service
- ★ Maintenance Reminders and Forward Scheduling (schedule your tune-up months in advance)
- ★ 2-Year Parts and Labor Warranty on All Repairs
- ★ Guaranteed heating and cooling system replacement within 24 hours if needed.

It Doesn't Cost, It Pays!

Up to 70% of system failures could have been prevented with annual maintenance. The Anthony Plumbing, Heating, Cooling & Electric A.S.A.P. is a comprehensive preventative maintenance program for your heating, cooling, plumbing and electrical systems. Much like a smoke alarm, the A.S.A.P. helps prevent major problems by alerting you before costly repairs or safety hazards occur in your home.

PRIORITY SERVICE	Same-Day Emergency Service
	Priority Installation
	Annual 17-Task Tune-Up For Your Furnace
	Annual 16-Task Tune-Up For Your Air Conditioner
	No Overtime Charges
PREVENTATIVE MAINTENANCE	No Age Restriction On Your Systems
	Maintenance Reminders & Forward Scheduling
	Maintaining Manufacturers Warranty Compliance
	100% Satisfaction Guaranteed
	Includes Annual Home Plumbing & Electrical Inspections
PRICE SAVINGS	Discount On Parts, Repairs & Services
	2-Year Parts & Labor Warranty On All Repairs*
	12-Year Parts & Labor Warranty Available on New Systems

*Does not apply to drain / sewer cleaning

A.S.A.P MEMBERSHIP PLANS			
	1 SYSTEM	2 SYSTEMS	3 SYSTEMS
AUTOMATIC MONTHLY	\$16.50/MONTH (\$198/YEAR)	\$33.00/MONTH (\$396/YEAR)	\$49.50/MONTH (\$594/YEAR)
ANNUAL	\$248/YEAR	\$496/YEAR	\$744/YEAR

Ask your technician for more information. Payments are automatic through your checking account or credit card. Credit cannot be issued for unused annual maintenance visits.



Technology



Ask Us About Technology to Improve Your Home Comfort and Energy Efficiency

Enjoy state-of-the-art thermostats and connected home options to fit your needs.

A.S.A.P. Members Receive **10% Off**



Comfort Control

- Wi-Fi Control
- Controlled by simple phone application
- 7-day programming
- Automatic cycle turn-on
- Geofencing (automatic control based on your distance from home)



Health Control

- Kill viruses and bacteria
- Improve filtration efficiency
- Reduce airborne allergens
- Reduce dust

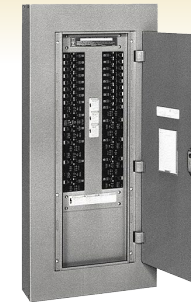


Safety Control

- Automatic alerts of leaks
- Multiple appliance use
- Water damage prevention



Technology



Tankless Water Heaters

Touchless Faucets

Electrical Panel Upgrades

Whole-Home Surge Protectors

More of Our All Star Line-Up of Quality Products

- | | | |
|--------------------|----------------------|--------------------------|
| ★ Furnaces | ★ Touchless Fixtures | ★ Electrical Panels |
| ★ Air Conditioners | ★ Ductwork | ★ Zoning |
| ★ Toilets | ★ Heat Pumps | ★ Ductless Mini-Split AC |
| ★ Garage Heaters | ★ Boilers | ★ Air Filtration |
| ★ Water Heaters | ★ Sump Pumps | ★ Water Filtration |
| ★ Lighting | ★ Faucets | ★ Home Automation |

Furnaces and Air Conditioners

We offer the latest technology in furnaces and air conditioners and install a variety of systems from manufacturers such as Lennox, Goodman, York, Mitsubishi and more! Call today to find the system that is right for you.



A.S.A.P. Membership Frequently Asked Questions

As a member, how quickly will you be able to fix my issue?

As an A.S.A.P. member, you receive “front-of-the-line service” and same-day emergency service. Our office is open 7 days a week and we offer 24/7 call booking for your convenience.

Do you support older or newer HVAC systems?

There are no service restrictions on the number of years a system has been operating.

Will I have to pay for tune-ups after signing up for a Membership?

As an A.S.A.P. member, your annual furnace and air conditioning tune-ups are free with your membership.

When do you perform Heating & Cooling tune-ups?

Heating tune-ups are performed between September 1 and February 28. Cooling tune-ups are between March 1 and August 31. It doesn't matter when during the 6-month season you receive your tune-up as long as it is performed.

Can I set up monthly payments?

You have the flexibility of low monthly payments to a credit card or through your checking account.

Do I Need to Call to Schedule my Tune-Ups?

All A.S.A.P. services can be forward scheduled through the AnthonyPHCE.com website. Or you may always call us at A-N-T-H-O-N-Y 268-4669 (913) or (816).

What our Members Say About Anthony Plumbing, Heating, Cooling & Electric

I woke up without air conditioning on the hottest day so far this year, called Anthony, and had a technician at my house an hour later. My A.S.A.P. front-of-the-line service sure came in handy!

- Rita S., Olathe, KS

Your technicians certainly earned their pay today. They installed a new air handler in a very hot attic. I felt bad for them, but they kept at it until the job was complete. My new AC is awesome!

- Cliff & Ellen F., Overland Park, KS

After being gone at work all day, I came home to a house without heat! Your technician arrived and with the utmost professionalism, fixed my system and had my house warm in no time. Thank you.

- Jessica C., Leawood, KS

I could go on with a page full of wonderful comments, just let me say, the nice fellows were professional, polite, neat and knew what they were doing.

- Jim H., Gladstone, MO

Once we determined a new unit was necessary, your team went above and beyond by providing me with a portable AC unit to keep me cool during installation. First class workmanship and professionalism far exceeded anything I could expect.

- Clifton G., Kansas City, MO

Awards & Accolades

We work hard to build our brand and are proud to share our recognition with you.

 Google guaranteed

 **4.9** out of 5
Over 7,000
Reviews ★★★★★ Customer Reviews



**We Exist To Serve
Our Clients
With Excellence.**



Your Opinion Matters

Visit and share your experience on the sites below.


Reviews ★★★★★

Let us know your experience with our service and read other reviews.

[AnthonyPHCE.com/Review](https://www.AnthonyPHCE.com/Review)


Local Services

Let us know your experience with our service and read other reviews.

[AnthonyPHCE.com/Review](https://www.AnthonyPHCE.com/Review)



FACEBOOK

Like our page to stay up to date on announcements and products and invite your friends to follow along.

[Facebook.com/AnthonyPlumbingHeatingCoolingElectric](https://www.facebook.com/AnthonyPlumbingHeatingCoolingElectric)



TWITTER

Get the latest Anthony PHC news on Twitter and retweet us.

[Twitter.com/AnthonyPHC](https://www.twitter.com/AnthonyPHC)



INSTAGRAM

Get involved with us by posting, tagging and leaving comments.

[Instagram.com/AnthonyPlumbingHeatingCooling](https://www.instagram.com/AnthonyPlumbingHeatingCooling)



BETTER BUSINESS BUREAU

See all our 5-star reviews and rate us.
[BBB.org](https://www.BBB.org)

Trustworthy

On-time

Worry-free



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