

Comfort Zone

YOUR SOURCE FOR WHOLE HOME COMFORT,
SAFETY AND ENERGY EFFICIENCY



Technicians You Can TRUST
With Your House Keys!®



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FEATURE

Achieving Whole Home Comfort

Anthony transforms whole home comfort with a focus on creating safe, healthy and comfortable living spaces. Our approach includes assessments of HVAC, plumbing and electric systems during each technician visit. Technicians address potential issues, offer solutions for added convenience and ensure seamless functionality throughout the home.



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Have peace of mind that your home is protected from water damage, no matter where you are.



Where
comfort,
innovation
and energy
efficiency
converge.



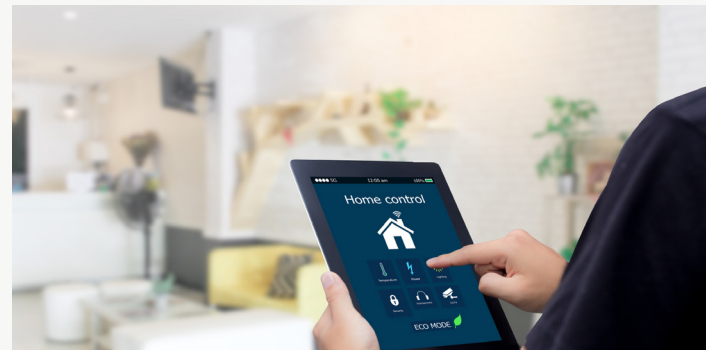
Whole Home Solutions

Life can be busy. Let Anthony make it easier for you. Our whole home approach goes beyond servicing your heating, cooling, plumbing and electric needs.

Skilled professionals conduct an evaluation of your home and lifestyle, and offer innovative solutions and smart technologies to improve your daily life.



Scan here for more
information on how to
incorporate whole home
solutions in your house.



Change: The One Constant

The HVAC, plumbing and electric industry is constantly changing, and part of our job is to make sure you, our valued customer, are aware of these changes.



Last year, the Department of Energy (DOE) approved new testing to develop efficiency ratings for comfort systems. The new test accurately records efficiency ratings in real applications, like your home, instead of laboratory conditions.

The old air conditioner or heat pump system efficiency ratings were called Seasonal Energy Efficiency Ratio or SEER. The old SEER minimum rating was 13.0 SEER for air conditioners. The new rating has a 2 in the name, SEER2. The new minimum for air conditioners is 13.4 SEER2, and for heat pumps it is 14.3 SEER2.

Utility rebates vary in Kansas and Missouri by the utility and what the state rate commissions approve. We stay on top of this for you and provide the documentation for your

rebates. In general, Missouri has been ahead of Kansas in approving utility rebates for homeowners.

There are federal tax credits, that again, we provide documentation for you, but it is up to your tax accountant to determine if the credit applies in your situation.

The long-term trend is toward “decarbonization,” which translates to all-electric homes. This will take many years to phase in. Eventually, most homes will have solar panels on the roof to generate electricity during the day and a battery system to provide power at night. Natural gas will be used only as a fuel source to power whole home standby generators.

“Load shedding” smart electrical panels are the new rage in Missouri for Evergy customers.

The electric panel is programmable, so specific circuits in the house can only operate during off-peak times or when you set them to operate. An example would be the 240-volt charging of an electric vehicle, which can be programmed to operate only in designated lowest electrical cost periods. See page 10 for more information on this.

I hope you like the new format of the Comfort Zone. It is larger, easier to read and has more content than our previous issues.

We greatly appreciate the opportunity to serve you and look forward to earning your business for many years to come!

Best always,
Steve Burbridge



ecobee



Live in Balance

ecobee thermostats harmonize energy savings and home comfort.



Advanced room sensing technology helps you save up to 26% on heating and cooling costs.

Anthony is an authorized ecobee installer. Call (913) 384-9992 to learn more.



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A.S.A.P. MEMBERSHIPS
Memberships are available for less than \$20 per month. Please go to anthonyphc.com/priority-maintenance or call (913) 214-1881 for more information.

SOCIAL MEDIA

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AprilAire is Healthy Air

HUMIDITY FOR HEALTH, COMFORT AND PRESERVATION

Whole-house humidifiers improve sleep and dry skin, protect against airborne viruses, and preserve your house from warping or cracking.

Anthony is an authorized AprilAire installer. Call (913) 208-4282 to learn more.



Ask the Experts

Creating the Best Home Comfort Experience



Q

How do I increase air flow in my HVAC system?

A

Many factors can affect airflow in your home. Following the below recommendations can help to increase airflow and efficiency in your system.

- Change or clean the air filters.
- Open vents and registers.
- Check for blockages such as furniture and curtains.
- Keep coils and components clean.
- Consider zoning.
- Get a professional inspection and maintenance.
- Consider ductwork modifications.

Q

How often should I replace my filter?

A

The frequency of changing your filter is a crucial aspect of HVAC maintenance. Changing filters varies based on factors such as the type of filter, the level of household dust and allergens, and the manufacturer's recommendations.

Generally, it is advisable to replace standard 1–3-inch filters every one to three months. However, high-efficiency filters or those with advanced features may have a longer lifespan, sometimes up to six months or even a year.

**Questions about your HVAC?
Call Anthony at: (913) 649-5757**



LENNOX[®]

QUIET, RELIABLE & EFFICIENT

So you can focus on the more important things in your life.

LENNOX is the leader in cooling and heating systems, and is dedicated to sustainability and creating comfortable and healthier environments.



Anthony is an authorized Lennox installer. To install an air conditioner or furnace in your home, scan here.





Achieving **Whole Home Comfort**

A Seamless Integration of HVAC, Plumbing and Electric Systems

BY ANTHONY STAFF | PHOTOGRAPHY BY BOAZ DESIGN

Whole home comfort historically means heating, ventilation, and air conditioning (HVAC) systems. But Anthony offers a fresh perspective. The evolved belief stems from a commitment to providing homeowners with solutions that create a safe, healthy and comfortable living environments and the best possible

energy savings. Caring for the entire home starts with a comprehensive assessment, which Anthony technicians conduct every visit. By scrutinizing a home's HVAC, plumbing and electric system, technicians can proactively address potential issues, integrate modern technologies, and ensure that every system works seamlessly together.

HVAC: The Heart of Home Comfort

HVAC systems play a central role in maintaining optimal indoor temperatures. During scorching summers and chilly winters, these systems regulate the temperature, ensuring a pleasant living space.

HVAC systems are also crucial for managing indoor air quality. They filter and purify air, removing pollutants, allergens and contaminants. Regular maintenance, such as changing air filters and cleaning ducts, keeps the system functioning properly.

Modern HVAC systems are equipped with advanced technologies that prioritize energy efficiency. From smart thermostats to zoning systems, homeowners can customize their comfort, reduce energy consumption and increase cost savings over time.

“Each system plays a unique role in creating a comfortable, safe and energy efficient living space.”

Electric Services: Powering the Modern Home

Electric systems power lighting, outlets and smart devices that are common with modern living. From smart thermostats and home security systems to intelligent appliances, a home's electrical infrastructure enhances the living experience, promoting convenience and connectivity.

The electrical system is central to the safety of a home. Proper wiring, circuit breakers, and grounding prevent electrical hazards and shocks, while generators keep the whole home powered during outages. Regular inspections, timely repairs, and upgrades are essential to maintaining a safe electrical environment in your home.

Plumbing: The Lifeblood of Home Functionality

Plumbing services ensure the reliable supply and distribution of clean water throughout a home.

Efficient plumbing systems are essential for daily activities like showering and ensuring a reliable water supply for household needs. Regular maintenance, including leak detection and pipe inspections, helps prevent water waste and damage.

Meanwhile, the proper disposal of wastewater is critical to maintaining a healthy living environment. Plumbing services manage drainage and sewage systems, effectively removing wastewater from the home. Blockages or leaks in these systems can lead to unpleasant odors, water damage and potential health hazards.

Plumbing systems also play a role in water heating, contributing to the overall comfort of a home. From traditional water heaters to tankless systems, efficient water heating solutions enhance the bathing experience while promoting energy savings.

Bringing it all Together

Whole home comfort is a multifaceted concept that requires a holistic approach to plumbing, heating, cooling and electric services. Each system plays a role in creating a comfortable, safe, and energy efficient living space. Regular maintenance, timely repairs and modern technologies all contribute to a harmonious and comfortable home.



Revolutionizing Energy Efficiency

The Role of Smart Electric Panels

In the era of smart homes and sustainable living, smart electric panels have emerged as game changers in optimizing energy efficiency.

These innovative panels go beyond the role of distributing electricity; they act as intelligent hubs, enabling homeowners to monitor, control and enhance their energy consumption.

Real-Time Insights

Imagine having the power to peek into your electricity usage

in real-time. Through integrated sensors and advanced analytics, smart panels identify energy-intensive appliances and patterns, allowing for informed decisions to optimize energy usage. This not only leads to reduced energy bills, but also contributes to a greener, more sustainable lifestyle.

Unlocking Savings and Grid Resilience

One key feature of smart electric panels is the ability to facilitate demand response. By automatically adjusting electricity

usage during peak hours or when energy costs are high, these panels help homeowners save money and alleviate strain on the grid. Demand flexibility is crucial in creating a more resilient and efficient energy infrastructure.

Intelligent and Beautiful Living

Here is where it gets even cooler – these panels team up seamlessly with your other smart devices, forming a cohesive system. This integration allows for intelligent automation, where lights, thermostats, and appliances can be synchronized to operate efficiently, responding to your preferences and daily routines. And they look beautiful.

Moving Forward

Smart electric panels represent a significant leap forward in energy efficiency. By providing real-time data and integrating with other smart technologies, these panels empower homeowners to take control of their energy consumption and contribute to a more sustainable future.



SPAN[®]

The **smarter** main panel upgrade

Upgrading an electric panel is a once-in-a-lifetime decision. **SPAN** is the most innovative home energy management solution available today.

Harness the power of SPAN and take control of your energy independence.



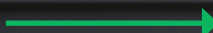
Save with home energy insights



Monitor and control every circuit



Prepare your home for future electrical upgrades

Anthony is an authorized SPAN installer. To add a SPAN electric panel to your home or make other electrical upgrades, scan here. 



Uninterrupted Comfort

HVAC System Monitoring with ConnectedHome

Picture this: it's the height of summer and you're enjoying a relaxing day at home. Suddenly, you notice that your air conditioner has stopped working — no prior warning, no indication of trouble brewing. Just like that, your comfort is disrupted and you're left wondering how to fix the issue.



It's like having a virtual guardian for your HVAC system that is continuously monitoring performance and alerting your service provider to any impending issues. With ConnectedHome by Anthony, homeowners can rest assured that their comfort is safeguarded, even in the face of unforeseen malfunctions.

In such moments of unexpected HVAC system malfunctions, the stress and inconvenience can be overwhelming. However, with the advent of ConnectedHome by Anthony, homeowners can now enjoy a solution that offers peace of mind and uninterrupted comfort.

ConnectedHome revolutionizes the way Anthony approaches HVAC system monitoring. By strategically placing smart sensors within your air conditioner and furnace, this innovative program conducts constant health assessments. With an impressive capability of analyzing over 19,000 data points per second and harnessing the power of machine learning, ConnectedHome predicts potential issues before they escalate into major problems.

What truly sets ConnectedHome apart is the unwavering commitment of Anthony to customer satisfaction. With a guaranteed 24-hour response time, priority scheduling, and a discount on all repairs included in one budget-friendly monthly fee, homeowners can rely on prompt and efficient service. The team of skilled technicians is dedicated to restoring your comfort swiftly and efficiently, ensuring minimal disruption to your daily life.

Say goodbye to unexpected HVAC issues and hello to uninterrupted comfort with ConnectedHome.

**Contact us to learn more about
ConnectedHome by calling: (913) 214-9933**



7 Tips to Travel Confidently

Traveling should be a time of relaxation. But worries about your home can dampen the excitement. With a smart wifi water shut off, you can travel with confidence, knowing your home is protected from water damage while you're away.

Here are seven tips to use the smart wifi water shut off to ease your worries while you're on vacation so you can enjoy time with your family instead.

1 Install the smart wifi water shut off before your trip: Don't wait until the last minute to set up your device. Give yourself enough time to familiarize yourself with its features and ensure it's working properly.

2 Set up remote monitoring: Stay informed with your plumbing no matter where you are. The smart wifi water shut off's smartphone app remotely monitors your home's water usage, sending instant alerts for unusual activity or leaks.

3 Integrate with other smart home devices: Connect with other smart home devices, such as security cameras and alarms. This allows for comprehensive monitoring and immediate response in case of emergencies.

4 Conduct a pre-travel inspection: Inspect your home for any potential water leaks or plumbing issues before you leave. Addressing any existing problems beforehand can prevent them from escalating while you're away.

5 Grant access to a trusted contact: Share access to your smartphone app with a friend, neighbor, or family member as an added layer of security.

6 Test your device regularly: Don't wait until a crisis to discover that the smart wifi water shut off isn't working. Regularly test the device to make sure the sensors are accurately detecting leaks.

7 Plan for emergencies: It's important to have a plan in place for dealing with emergencies. Find someone you trust who knows how to turn off the water manually, in case your device is unable to do so.

With the help of a smart wifi water shut off, you can rest assured that your home is protected from water damage no matter where your adventures take you. So go ahead, book that trip, and enjoy your travels worry-free!



Special Offers

We understand the importance of a well-maintained home. Our commitment extends to offering reliable services that enhance the functionality and longevity of your house.

\$73 OFF HVAC SERVICES

Stay comfortable all year round. Enjoy \$73 off a repair with our popular deal. Cannot be combined with other offers. Some restrictions may apply.

AnthonyPHCE.com/deals



\$73 OFF PLUMBING SERVICES

Make sure your plumbing is running smoothly with this can't miss deal. Cannot be applied to drain opening or combined with other offers. Some restrictions may apply.

AnthonyPHCE.com/deals



\$73 OFF ELECTRIC SERVICES

Whether you need a wiring upgrade, fixture installation, or troubleshooting for a flickering light, save on electrical services with this deal. Cannot be combined with other offers. Some restrictions may apply.

AnthonyPHCE.com/deals



\$73 DRAIN OPENING

Don't let a clogged drain slow you down. Take advantage of our special \$73 drain opening plus a free camera inspection. Cannot be combined with other offers. Some restrictions may apply.

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Calendar of Events

Anthony aims to be a socially conscious company that actively invests in the betterment of its community. We are committed to making a positive impact and encourage you to follow us on Facebook to learn more.

April

Harvesters Food Drive

Anthony will be holding a food drive to collect supplies for Harvesters, an organization that aims to create equitable access to nutritious food.

Apr. 13

KC Pet Project 5K

We are proud to support KC Pet Project in their annual 5K, which helps fund the care of 16,000 pets that will come through the shelter this year.

May

Veterans Community Project

For the month of May, Anthony will be holding a supply drive to collect food and personal items for veteran residents at VCP Village.

Sept. 15

SpeakUp Walk

We will be participating in the annual SpeakUp Walk. The nonprofit is dedicated to providing mental health programs and spreading awareness.

Oct. 25-27

Johnson County Home + Remodeling Show

Come visit us at one of the largest home shows in Kansas. Enjoy exclusive offers and chat with our professionals about ways to enhance your home.

Oct. 26

Making Strides Against Breast Cancer

As one of the causes that is important to our company, we will be walking to support everyone who has been affected by breast cancer.

#AnthonyCares



Hospital
Volunteer

Food Bank
Volunteer

Horse Ranch
Volunteer

Foster
Parent

More than "Technicians You Can
TRUST With Your House Keys!®"

Anthony Plumbing, Heating, Cooling & Electric
Kansas City's Most Trusted Home Services Company



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